

**MOTORHOME RENTAL AGREEMENT**  
**TERMS AND CONDITIONS**

**Rental terms agreement contract between Chris Van Geffen (hereon known as “manager”) and \_\_\_\_\_ (hereon known as renter).**

- All rentals must be secured by a non-refundable reservation payment of \$300 per rental or per week rented, which ever is greater. This deposit is non refundable and will not be returned in the event of a cancellation of the rental.
- All rental and deposit fees are due and payable before the motorhome leaves our property by cash, debit or credit. Payment by cheque is available if all money owed is paid at least 2 weeks before departure date. If you show up on the day of your rental all fees (rental fee, HST as well damage deposit -cash or debit only for damage deposit) must be paid in full or the motorhome WILL NOT be leaving and you will forfeit your reservation payment. All rentals are subject to HST (harmonized sales tax).
- A signed credit card authorization form with a valid credit card must be completed and left on file with all motorhome rentals. The renter acknowledges that any damages done, that is not covered by the damage deposit, will be charged to this card. Any interior or exterior damage, toll charges, accidents, insurance deductibles, traffic violations that is not covered by the damage deposit will be charged to this credit card. In the event that the motorhome is in an accident of any sort, on private or public property, or any private or public road, the renter acknowledges that the entire insurance deductible will also be charged to this card.  
Signature of renter \_\_\_\_\_ - \_\_\_\_\_
- All rentals include: pots, pans, plates, bowls, cutlery, cups, cooking utensils, coffee cups, toaster, coffee maker and coffee filters. It will also include at least ½ tank of propane. Any additional propane needed after this will be the responsibility of the renter. The manager does not guarantee that the tanks will be full at the time of pickup
- You are being charged a \$1000.00 damage deposit. Any damage that occurs while you are renting the motorhome will be your responsibility. The damage deposit will be mailed back to you within 1 week of returning the motorhome, providing that no damage is found. This gives the manager time to inspect the motorhome and make any necessary repairs. Any damage or other expenses will be deducted from your deposit before it is returned to you. If any damage is found it may take substantially longer depending on the extent of damage before the remainder of your damage deposit is returned to you. If any damage is done and the amount is greater then the deposit originally left, you will also be held accountable and liable for that amount as well and it will be charged to the credit card left on file
- **BREAKDOWNS** - upon pickup of the motorhome to begin the rental term, the renter shall thereon maintain the unit and its accessory equipment in a safe and operational condition. The renter shall inspect the motorhome after each and every stop as well as each and every fuel up and every morning prior to departure. The renter shall inspect and maintain the motorhome at their expense, including, but not limited to: all fluid levels, tire pressure, brakes, hitch and ball assembly, safety chains, roof lid latches, doors and vents, tent canvas, internal appliances/accessories and beds and electrical wiring. The renter is liable for any and all damages and expenses that result in renter failure to maintain the aforementioned. Upon pickup of motorhome to begin the rental term, the renter shall thereon accept and assume the risk of mechanical or electrical breakdown of the motorhome in any way during the rental term. The renter shall notify the manager immediately upon the discovery or occurrence of any breakdowns, failure, damage or emergency involving the motorhome(hereon referred to as breakdown), or as soon as is reasonable due to the nature of the circumstances, and await further instructions from the manager, otherwise the renter shall assume full liability for the continued use of the motorhome at the renters full cost. The renter shall allow for sufficient opportunity for the manager to provide instruction and or offer a remedy to the breakdown of the motorhome. Upon failing to obtain further instruction from the manager within 4 hours of the initial notification, or less if the circumstances constitutes an emergency whereby continued use of the motorhome will cause further damage(s) or if personal safety is at risk, the renter shall then immediately take the motorhome to be inspected by a qualified vehicle repair center, or if tire related to a qualified tire repair center, otherwise the renter shall be liable for all costs and damages, directly or indirectly caused by the continued use of the subject equipment. The renter shall obtain a written repair quote prior to authorizing the repair center to

- perform any work. If the repair quote exceeds \$100.00 (CAN) then the renter shall not authorize the repair until first approved by the manager. No reimbursement in excess of \$100 (CAN) will be made to the renter without first receiving authorization from the manager. No reimbursement to the renter shall be made without the submission of the original copy of both the repair quote and repair invoice. The renter shall indemnify and save harmless the manager from and against any claim of loss time, opportunity, inconveniences, food, cost of meals, accommodations, transportation and any and all other expenses resulting from such breakdown howsoever caused during the rental term.
- Water leakage - The manager makes no claim that the motorhome is completely waterproof from external storm or water condensation (such as dew) entering the motorhome. The renter shall agree to accept that the trailer may experience water leakage during wet weather conditions and or internal condensation build up during high humidity conditions during the rental term. The renter shall indemnify and save harmless the manager from and against any claim of loss time, opportunity, inconveniences, food, cost of meals, accommodations, transportation and any and all other expenses resulting any water related damage howsoever caused during the rental term.
  - Accidents- The renter shall notify the manager immediately upon the occurrence of any accident or emergency involving the motorhome, or as soon as is reasonable due to nature of the circumstances. The renter shall obtain the following information and documentation when involved in accident involving the motorhome and submit to the managers place of business, as it applies to the severity of the accident; i)an authorized police report; ii)names, addresses and phone numbers of other persons involved in the accident; iii)names and phone numbers of all witnesses; iii)any other documentation and information pertinent to the accident and or emergency.
  - The renter is responsible for the entire condition of the motorhome, and for any losses or damages to the motorhome while in the renters possession, custody, and control, such as, but not limited to: the exterior or interior, undercarriage, or any equipment upon or within the motorhome. The renters possession of the motorhome is deemed to be from the moment the motorhome leaves the managers place of business until such time that the motorhome is returned to the managers place of business and the manager completes the check in inspection.
  - The manager shall not be liable for any losses, damages or expenses howsoever caused before, during or after the rental term to any property being used, transported, or left in the motorhome by the renter, or to any personal damage, injury, or injury involving death, howsoever caused to the renter or any other person using or being transported in or on the motorhome before, during or after the rental term. The renter shall indemnify defend, and save harmless the manager, its employees and agents, from and against all actions, causes of actions, and claims brought against the manager, based upon or arising out of such loss, damage, injury, injury resulting in death
  - Included in your rental is \_\_\_\_\_ km. Any km over this will be charged at a rate of \_\_\_\_\_/km. Upon the departure, the motorhome had \_\_\_\_\_ miles on the odometer. If the motorhome rented is equipped with a generator, any use of the generator is charged at \$3/hour. Upon departure the generator had \_\_\_\_\_ hours on the meter.
  - If the motorhome is equipped with a generator, we do not guarantee that it will be operational or continue to be operational for the duration of your rental. Motorhome generators are very tempermental and are subject to frequent breakdowns and repairs. We strongly recommend that you do not rely on the generator and that you do attempt to dry camp for any continued amount of time. There is no refunds made due to generator malfunctions. There is also to be no unauthorized repairs made to the generator. You will not be reimbursed for any expense made to, or caused by an inoperable generator.
  - Your rental dates are from \_\_\_\_\_ to \_\_\_\_\_, and the motorhome is to be returned to us, at our house, no later then \_\_\_\_\_. Any late returns will be charged at a rate of \$300 per day. Keep in mind that chances are somebody else will be renting the motorhome as early as the day that you return it. You wouldn't want to start your vacation off a day late, so don't expect others to. If you are going to be late, please give us as much notice as possible. If you would like to rent it an extra day, please check with us first and as long as nobody is renting it after you it shouldn't be a problem. There are no refunds for early returns or late pickups.
  - The motorhome is leaving here with a \_\_\_\_\_ tank of fuel and is to be returned with a \_\_\_\_\_ tank of fuel . Anything less then this will be deducted off your damage deposit at the current price of gas plus a \$50 surcharge .
  - Smoking is prohibited. Any evidence of smoking (smell, burns, ashes) will result in a \$250 surcharge which will be in addition to any cleaning or repair charges that are needed to remove any odors or make any repairs. This will remain at the sole discretion of the manager and will be deducted from your damage deposit.

- Pets are prohibited. Any evidence of pets (hair, stains, odors) will result in a \$250 surcharge which will be in addition to any cleaning or repair charges that are needed to remove any odors or make any repairs. This will remain at the sole discretion of the manager and will be deducted from your damage deposit.
- The motorhome leaves here cleaned and is to be returned clean. Any cleaning that needs to be done after it is returned will be done at a rate of \$75/hour and deducted from your damage deposit. This includes but is not limited to floors, carpets, walls, upholstery, appliances, toilet bowl, shower, furniture
- The sewer, waste water and fresh water tanks are to be returned empty. If they are returned with ANYTHING in them there is a \$100 charge. There is usually dump stations at the major truck stops (there is one at the flying J on the 401 in London). If you are not interested in doing this then feel free to take advantage of our tank dump out waiver.
- Improper operation on hills/steep grades causing the motorhome and/or the brakes to overheat is also the renter's responsibility. Please make sure you know how to safely operate the motorhome if traveling in hilly/mountain areas- DO NOT "ride" the brakes as they will overheat causing failure.
- It is strongly recommended to obtain a roadside assistance plan. If you are a member of CAA you can upgrade your membership to CAA RV for a small fee. (please contact CAA).
- If any damage is done or accidents occur, the renter will be responsible for the total insurance deductible, which is not included in the damage deposit. The insurance deductible is in addition to any rental fees or damage deposits that have been paid by the renter and is the sole responsibility of the renter.
- Some of our motorhomes are equipped with outdoor awnings. We ask that you please not use it. Pack accordingly and feel free to bring your own shade shelter. The awnings on motorhomes are tricky to operate and are very expensive. They can easily be damaged from improper set up and even a slight gust of wind. Any damage at all to the awning will surely cost you your entire damage deposit.
- On one final note WE ARE NOT RESPONSIBLE FOR LOST TIME DUE TO BREAKDOWNS. Breakdowns will occur from time to time, and we will do our best to insure that it is dealt with and repaired in a timely matter. You will not be reimbursed for any time/days lost due to a breakdown. You as the renter are responsible for doing a complete safety check every time you start the motorhome and every time that you re fuel the motorhome, this includes checking all fluid levels and tire pressures. If you need to purchase essential fluids or supplies in order to maintain safe operation you will be reimbursed for them provided that you provide us with a copy of the receipt. If you do not have a copy of the receipt you WILL NOT be reimbursed. Please notify us first if the expense is over \$100.00 Necessary repairs are refunded without previous authorization up to \$100.00. The customer must provide receipts. If the customer paid for repairs in excess of \$100.00 without previous authorization. The supplier will not give a refund. The customer assumes full Responsibility for any additional expenses incurred by reason of a vehicle breakdown. If the vehicle is in breakdown repair for more than 12 working hours through no fault of the customer, our Responsibility to the customer is limited to a refund of the daily rate portion thereof. Radio, TV/VCR, air conditioning, refrigerator, microwave, any appliances, plumbing, generator, cruise control, furnace, awning, slide outs and GPS malfunctions are not considered breakdowns and no refunds are made for repair time to these items.

I agree to the terms and conditions of this agreement. By signing this agreement I also give consent to the motorhome owner to charge to my credit card any amount necessary to make all repairs and cleaning needed and any other charges as outlined above.

\_\_\_\_\_  
**Renter/Customer**

\_\_\_\_\_  
**Date**

\_\_\_\_\_  
**Manager  
 Motorhome Owner**

\_\_\_\_\_  
**Date**

